Webinar FAQ: Compliance Manager Updates

Prepared by:
Microsoft 365 Security & Compliance Team, August 24, 2021

- **View** the Compliance Manager documentation for additional information: https://aka.ms/compliancemanager/techdocs
- **Sign up** for the MIP Preview Program: https://aka.ms/MIP-Preview
- **Follow** us on twitter: twitter.com/MIPnews
- **Watch** previous webinars: http://aka.ms/MIPC/webinars

Features & Capabilities

Q: Will customers have the ability to select which three free assessment templates they would like under E5 license other than what is provided now - NIST, ISO, GDPR?
A: There currently is no timeline for changing the scope of the assessments available with an E5 license. However, we have come out with a add-on trial where you can access all of the premium assessments for a period of time.

Q: For universal templates, are we using connectors to track progress of actions? Are we importing the data or is the data still remaining in the 3rd party service?
A: Currently, the work flows and the experiences we have kept it in the manual work flow, which means that the complete power is in the user's hands if they want to import any data or add any information with the universal template and to add that information into Compliance Manager.

Q: My understanding is that compliance score does not incorporate Azure security score (coming from cloud security posture) for Azure and other clouds. In the future, will that Azure secure score flow into compliance score?
A: We are working on how to integrate the Azure security score. This is included in our road map.

Q: As an M365 Business Premium user, not yet ready to move to E5 plans, is it considered acceptable to license 1 user for E5 to access the Compliance Manager/templates?
A: There are various categories of assessment templates within Compliance Manager. For the 4 templates that are included with an E5 license, an E5 license is a must. For other premium templates, you can have anything between an E1 and E3 and have the ability to purchase the premium templates. Please speak with your account executive to determine the best options.

Q: How are the points per improvement action decided? So if it says 5/27 and I complete part of the task, how do I know how many points I will get towards my score?
A: If the task is complete with full scope you will get full points (e.g. 27/27); if the task is partially completed you will get partial score (e.g. 5/27). For example, if only 5 out of 10 admins have MFA implemented, then you will get partial score for your MFA improvement action.

Q: When will we be able to create a report that shows the changes that are made when updates are deployed?
A: Currently, we have the capability to export actions. Either you are in improvement actions, or you are in a particular assessment. So today, for you to review all the updates that you have added to improvement actions, you can generate the export and then that will give you all the fields that you have updated in improvement actions.

Q: Are there any plans to make the compliance center roles available in Azure PIM?
A: We will look into making Compliance center roles into Azure PIM.

Q: Can I manage my compliance with AWS in Compliance Manager?
A: You can track your compliance with any asset using our universal templates.

Q: Any news on when/if integration with Azure Security Center regulatory compliance and M365 Compliance Manager?
A: Yes, we are working with Azure to start integration with Azure as well as D365. We are working timelines as of now.

Q: Are the compliance solutions only focusing on data privacy and security matters (e.g., GDPR, CA CCPA, NY Reg 500)? Or is other regulatory support also part MS Compliance Manager (e.g., GLBA, FINRA, SEC)?
A: Great question! Compliance Manager supports 300+ regulations across your industry and region. Those include data privacy and security, as well as other industry specific regulations. You can find full list of available templates here: https://docs.microsoft.com/en-us/microsoft-365/compliance/compliance-manager-templates-list?view=o365-worldwide

Please note each template comes with a universal template version that can be used for any asset to track compliance as well as an M365 version for tracking compliance for your M365 tenancy.

Q: When will the performance of Compliance Manager be improved? It takes many seconds for the pages to load.
A: We are working on improving the page load times and you should see improvements in next few weeks.

Q: How can we create a report that shows all the notes that have been entered for all the recommended actions?
A: Currently, it is based on the Excel report that you can generate, and you will see the fields for improvement actions including the test details that you have and there you will see whether you have entered this detail for a particular improvement action or not.

Q: How often are the improvement actions updated?
A: Improvement actions are updated if:

1. *Update in regulatory requirements*
2. *Update in underlying technical solution used to implement action (e.g. DLP, MIP etc.)*

We publish updates on quarterly basis or more frequently as needed.

Q: Does the number of Assessment & Control depends on Tenant subscription?
A: Based on licensing, you may have a number of free assessments, but you can purchase premium templates. Tenants can see all templates.

Q: Are there plans for multi-cloud support (e.g., AWS, GCP etc.)?
A: Yes, with the universal version of templates you can use these templates across any assets that you are tracking compliance with.

We have also started working on building infra to collect 3rd party signals across 3rd party solutions (e.g., AWS and GCP).

So, today you can use Compliance Manager to track compliance across all the assets. We are deepening automation / continuous control monitoring for 1st party Security, Compliance, Identity, and Management solutions and then we'll add the same for 3rd party solutions. We are working on timelines for 3rd party solution signal integration.

Q: We would also like to use Compliance Manager with file shares on prem. Is this possible?
A: There are two ways you can use file share on prem. One is geared toward collecting the evidence in an on prem file share. We are working on a feature where you will be able to upload the link to the evidence, rather than uploading the whole document. You can certainly use that feature to use on prem file share. The other way to use Compliance Manager on prem file share is whether you are trying to track compliance on your on prem file share. In that case, you create an

assessment, and you can give a name to your on prem file share and then track the assessment for any regulation. Those are the distinct ways to use on prem file share with Compliance Manager.

Q: We need to be able to understand and document the changes that MS has made to the controls and assessment templates. If we have completed an action, and then MS makes a change, how can we document what changed and how can I share that information with others before we accept it?
A: Currently, we provide a high-level summary of changes when you accept the versioning, if you will. That versioning can act in multiple ways. First, versioning at the template level and second, versioning at the improvement action level. So, we provide you a summary of what is being changed before you accept the change, but once you accept the change, we essentially provide you with the latest and greatest that we have shipped. So, your opportunity is to basically look at the versioning summary that we provide in a flyout panel within Compliance Manager and before you accept the change, you are able to view the change and what the change is about.

Q: I understand that I can see the updates, but how can I share it with others before we accept it?
A: One of the ways to do that is to give that person an improvement action name or the link to that improvement action before you accept the update so that person can then look into that and understand what the upcoming update is and then appropriately accept the update. We have our RBAC access so you can restrict access to a certain level of a team. Members who are able to accept updates, but in terms of sharing it with others, you will be able to share the improvement action name.

Q: Will Compliance Manager be opened up for access via API?
A: Compliance Manager does not have an outward API. That feature is in our road map, although we don't have a confirmed timeline yet. We are focusing on deepening our automation or continuous control monitoring, if you will, and providing more and more benefits from continuous control monitoring.

Q: Can you update a current assessment to a universal template?
A: A template and an assessment have a parent/child relationship, so you have probably created an assessment from one of the M365 templates that was available to you prior to universal templates. It isn't possible to directly update the assessment to the newest template with the same regulatory version of the universal template.